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**Managing front office operations Michael L Kasavana**

Managing front office operations Michael L. Kasavana , Richard M. Brooks , Charles E. Steadmon Educational Institute of the American Hotel & Motel Association , 1991 - Business & Economics - 435 pages

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1 February 10, 2014 - June 9, 2014 Hotel Front Office Operations Syllabus, Course Description, Objectives, Activities Schedule, SLOs Introduction: The front office is where a hotel guest s stay physically begins and, usually, ends.

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